

ANNEXURE E

Section 4(i) (b)(xvii): Such other information as may be prescribed

4.5.2: Details of applications received under RTI and information provided

RTI Query:

- 1. Kindly provide year wise total number of clerical cadre candidates allotted by IBPS to Bank for the year 2018, 2019, 2020, 2021,2022 & 2023.**
- 2. Kindly provide the year wise total number of candidates who join bank in clerical cadre in year 2018, 2019, 2020, 2021,2022 & 2023.**
- 3. Kindly Provide total number of clerical staff who resigned bank in year 2018, 2019, 2020, 2021,2022 & 2023.**
- 4. Kindly provide total number of clerical staff strength of bank as on 31 December for the year 2017, 2018, 2019, 2020, 2021,2022 & as on 31 August 2023.**
- 5. Kindly Provide the year wise total number of clerical staff promoted in officer cadre in the year 2017, 2018, 2019, 2020, 2021 and 2022.**

Reply of CPIO

Sh. XXXXXX
Address: XXXXXX

Sir/Madam

Your Application under Right to Information Act, 2005

We refer to your RTI application bearing Registration no. BKOIN/R/E/23/XXXXX dated XX.XX.2023 under the RTI Act.

2. We have forwarded your RTI application to Recruitment & Promotion Division, HR Department at Head Office and as per the information provided by them, we reply to your queries in seriatim as under:

Point 1:

CLERK ALLOTTED BY IBPS TO OUR BANK (BOI) FOR THE VACANCIES FOLLOWING YEARS	
Years	Total No. of Candidates allotted
2018-19	2103
2019-20	2176
2020-21	4262
2021-22	2799
2022-23	2406

Point 2:

Clerk Joined					
Year	01-04-2018 to 31-03-2019	01-04-2019 to 31-03-2020	01-04-2020 to 31-03-2021	01-04-2021 to 31-03-2022	01-04-2022 to 31-03-2023
Total No. of Clerk Joined	1899	1855	3283	1949	2017

Point 3:

Clerk Resigned					
Year	01-04-2018 to 31-03-2019	01-04-2019 to 31-03-2020	01-04-2020 to 31-03-2021	01-04-2021 to 31-03-2022	01-04-2022 to 31-03-2023
Total No. of Clerk Resigned	304	272	323	517	413

Point 4:

Clerk Strength							
Year	As on 31.12.2017	As on 31.12.2018	As on 31.12.2019	As on 31.12.2020	As on 31.12.2021	As on 31.12.2022	As on 31.08.2023
Total No. of Clerk Strength	20296	19991	20591	21282	20591	19940	18466

Point 5:

Clerk Promoted in officer cadre					
Year	01-04-2018 to 31-03-2019	01-04-2019 to 31-03-2020	01-04-2020 to 31-03-2021	01-04-2021 to 31-03-2022	01-04-2022 to 31-03-2023
Total No. of Clerk Promoted in officer cadre	0	1900	1522	2245	1271

RTI Query:

An employee who joins Bank of India as Clerk and now his basic salary has been fixed at 20th stage/stagnation for the purpose of increment. Whether he will be eligible for advancement of stagnation increment or not on passing JAIB/CAIB/Graduation Exam

after 20th stage as applicable by one year or two year as the case may be as per 11th Bipartite settlement.

Reply of CPIO

Sh. XXXXXX
Address: XXXXXX

Sir/Madam

Your Application under Right to Information Act, 2005

We refer to your RTI application dated XX.XX.XXXX received by us on XX.XX.XXXX under the Right to Information Act, 2005.

2. We have forwarded your request to the Industrial Relations Department at Head Office of the Bank and they have informed that the information sought is available in Para 11 (vii) of 11th Bipartite Settlement dated 11.11.2020. The link for downloading 11th BPS is given under:

<https://www.iba.org.in/hr-ir/bipartite-settlement.html>

RTI Query:

- 1. Whether more than a current account can be opened in your bank with same CIF in respect of a business organisation having one PAN?**
- 2. If yes, then how these accounts could be given different user ids and passwords to maintain the confidentiality of the accounts so that one user of the one account will not view or transact in another account?**
- 3. What is the frequency of the verification of the KYCs in respect of savings and current accounts?**
- 4. Whether the accounts can be suspended from the operation due to non-verification or non-submission of KYC documents without informing the customers?**

Reply of CPIO

Sh. XXXXXX
Address: XXXXXX

Sir/Madam

Your Application under Right to Information Act, 2005

We refer to your RTI application bearing Registration no. BKOIN/R/E/23/XXXXX dated XX.XX.2023 under the RTI Act.

2. We have forwarded your RTI application to Transaction Monitoring & KYC-AML Department at Head Office and as per the information provided by them, we reply to your queries in seriatim as under:

Point 1: YES, more than one can be opened with the same PAN and same CIF.

Point 2: As per customer request, user can have access to all accounts. If user wants to view selected accounts, it can be done through division of a/c's in corporate internet banking.

Point 3: As per RBI directives, periodic updation of KYC is being carried by Bank in respect of savings and current accounts.

Point 4: Customers are given advance intimation to comply with KYC guidelines and avail uninterrupted banking services.

RTI Query:

- 1. Is OTP required every time during logging in for Corporate Internet banking?**
- 2. Is OTP required every time during fund transfer through Corporate Internet banking?**
- 3. What is the threshold amount of fund transfer thru Corporate Internet banking for which OTP is required?**
- 4. What is the threshold amount of fund transfer thru Corporate Internet banking for which OTP is not required?**
- 5. Is OTP used in Corporate Internet banking send to registered e mail id of account holder?**
- 6. Is OTP used in Corporate Internet banking send to registered mobile Number of account holder?**

Reply of CPIO

Sh. XXXXXX
Address: XXXXXX

Sir/Madam

Your Application under Right to Information Act, 2005

We refer to your RTI application bearing Registration no. BKOIN/R/E/23/XXXXX dated XX.XX.2023 under the RTI Act.

2. We have forwarded your RTI application to Digital Banking Department at Head Office and as per the information provided by them, we reply to your queries in seriatim as under:

Point 1: During logging in corporate Internet banking, OTP is not required. OTP is required only at the time of creating transactions by the maker in corporate internet banking.

Point 2: OTP is required at the time of fund transfer by the maker who is initiating the transaction in corporate Internet banking. For transaction-related self-transfers and tax payments in corporate Internet banking, no OTP is being sent to the maker.

Point 3 & 4: For any value of fund transfer in corporate internet banking by the maker who is initiating the transaction, OTP is required.

Point 5: OTP is delivered only on Registered Mobile Number of maker who is initiating the transaction in corporate IB not through Email.

Point 6: OTP is delivered only on Registered Mobile Number of maker who is initiating the transaction through Corporate Internet Banking.
