



Important Notice

BOI Prepaid Card System Upgrade

Dear Customers,

We are excited to announce an upgrade to enhance your experience on our Prepaid and Gift Card services. To implement these improvements, our Prepaid and Gift Card services will undergo scheduled maintenance and will be temporarily unavailable for below duration:

Transaction Downtime Duration: During this period, transactions on your BOI Prepaid Card and Gift Card may intermittently decline.

Start: 6:00 AM on 23.01.2025

End: 10:00 PM on 23.01.2025

Prepaid Card and Gift Card Services will be temporarily unavailable from 20.01.2025 to 31.01.2025.

We sincerely apologize for any inconvenience caused and appreciate your patience and understanding as we work to serve you better.

Thank you for your continued support.

**Best Regards,
Bank of India,
Digital Banking Department**